

**NAVIGATE**



# What's changing

Introducing the key differences  
to MIAFTR in Navigate

Webinar: 21 January 2025



# Ask us

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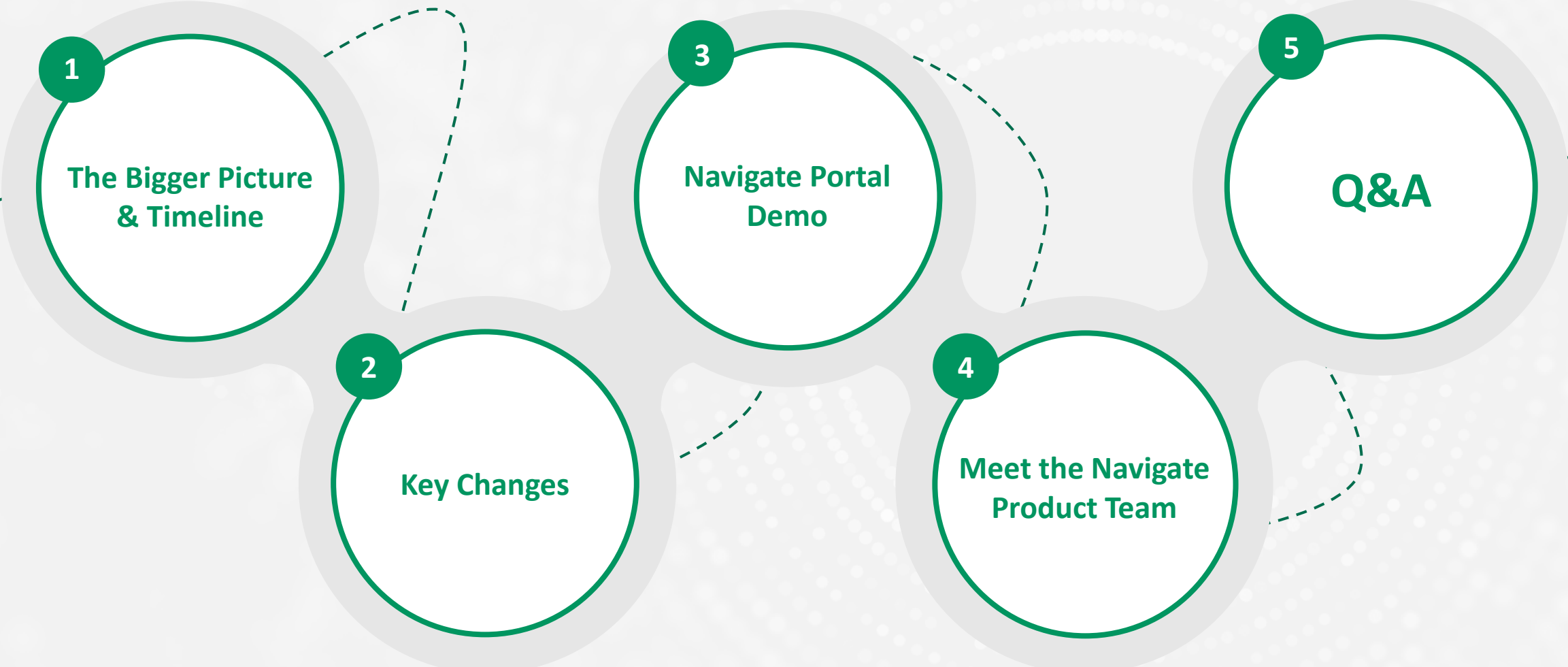
#NAVJAN2025

# Competition Law Compliance

- MIB is committed to competition law compliance.
- The consequences of non-compliance are grave – both organisations and individuals can be fined, and individuals may even be sent to jail.
- All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

**If any member has similar concerns at any time, they should raise them immediately on Slido (#NAVJAN2025)**

# Overview of today's session





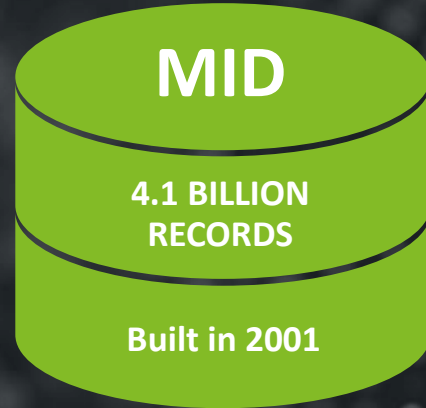
# MIAFTR data is moving to Navigate

## Minimising impact, enhancing performance

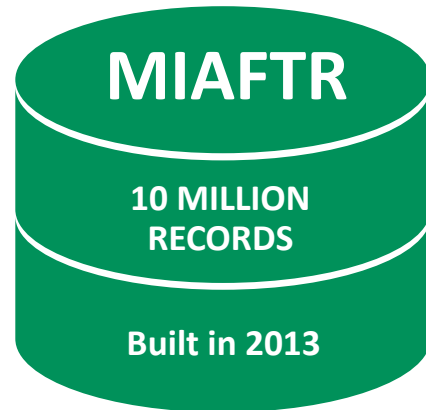
**Matt Runnacles**  
Programme Director, MIB



Navigate Phase 1



Navigate Phase 2



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January 2025

PHASE 2

# Minimising Impact, Maximising Benefits

# NAVIGATE

## Immediate benefits



**Enhanced  
Performance and  
reliability**



**Self-service  
capability &  
reporting**

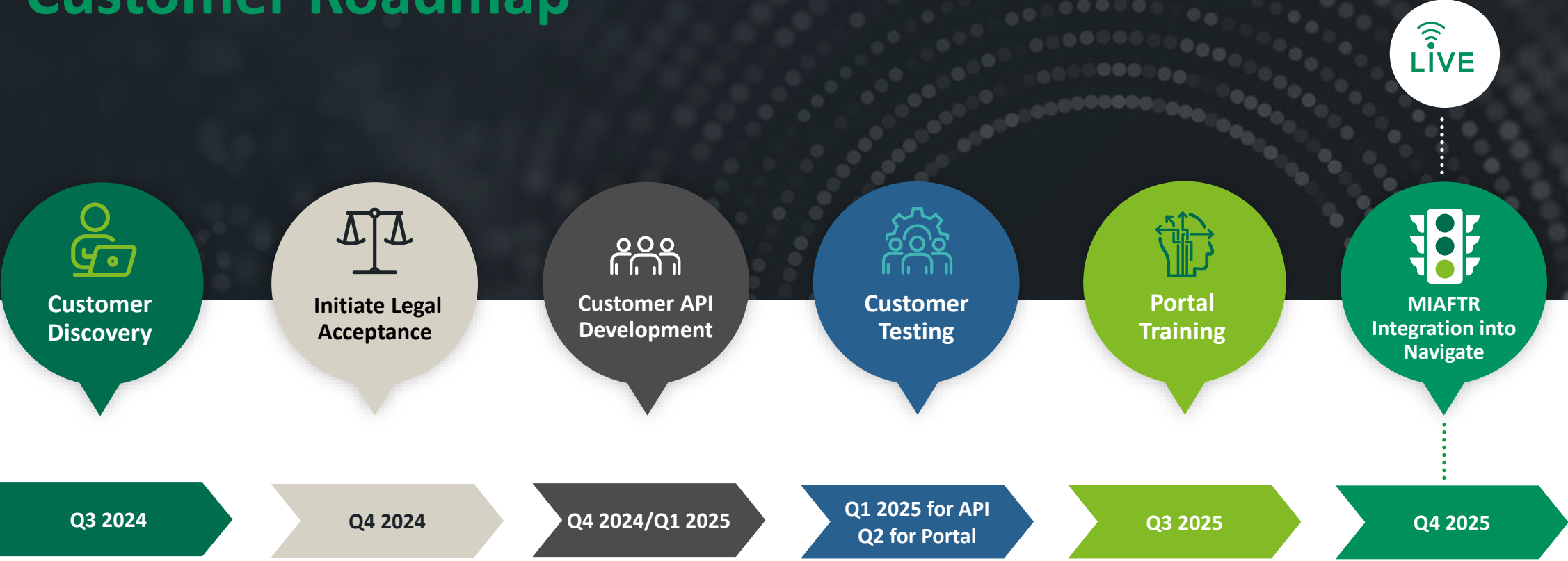


**Improved look and  
feel to make tasks  
simpler and easier**



**A robust foundation  
for future  
enhancement**

# Customer Roadmap

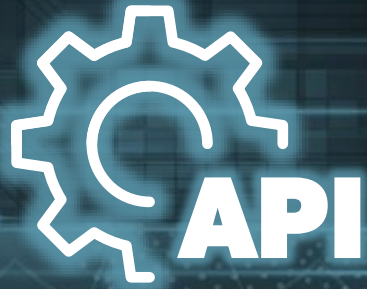




# Key Changes to MIAFTR

Charly Gorell  
Product Manager – Navigate, MIB

# A new improved API



**Improved performance  
and reliability**

**Future fit**

# Accessing MIAFTR data

## 1 Increased security

Email address as unique identifier with two-factor Authentication

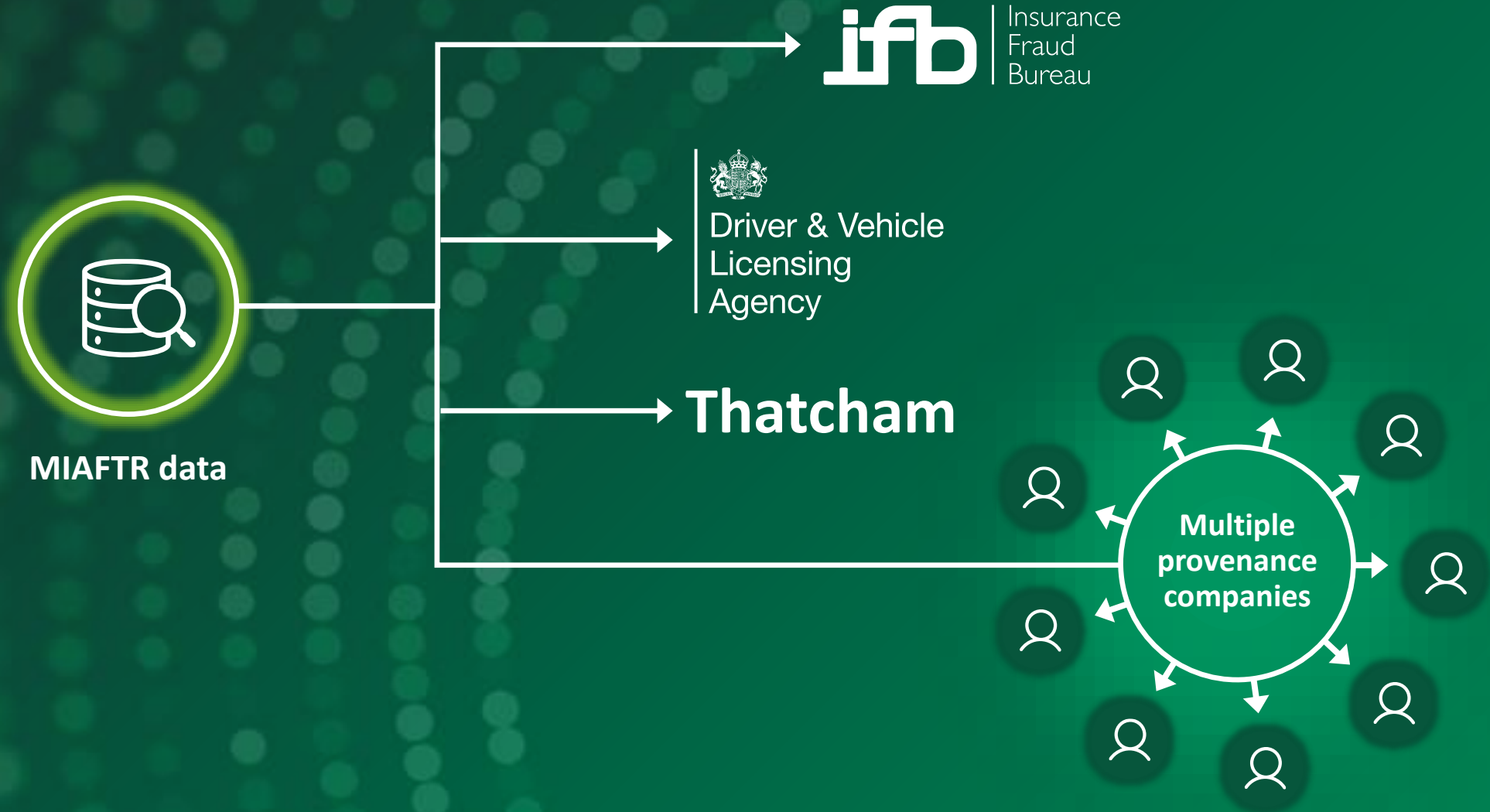
## 2 A unified portal

Access Motor Insurance Policy Data and Vehicle Salvage and Theft Data all in one place

## 3 Simplified access for DAs

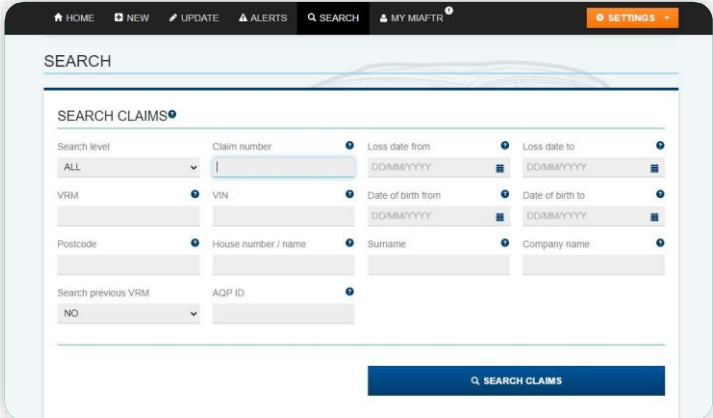
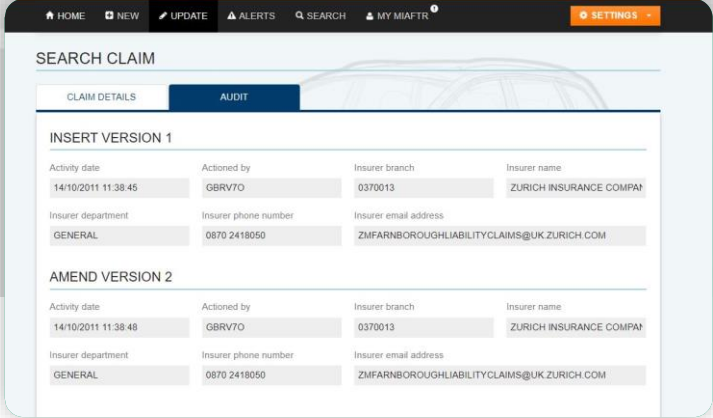
One account to access multiple subscriber codes (DAs)

# Data Recipients



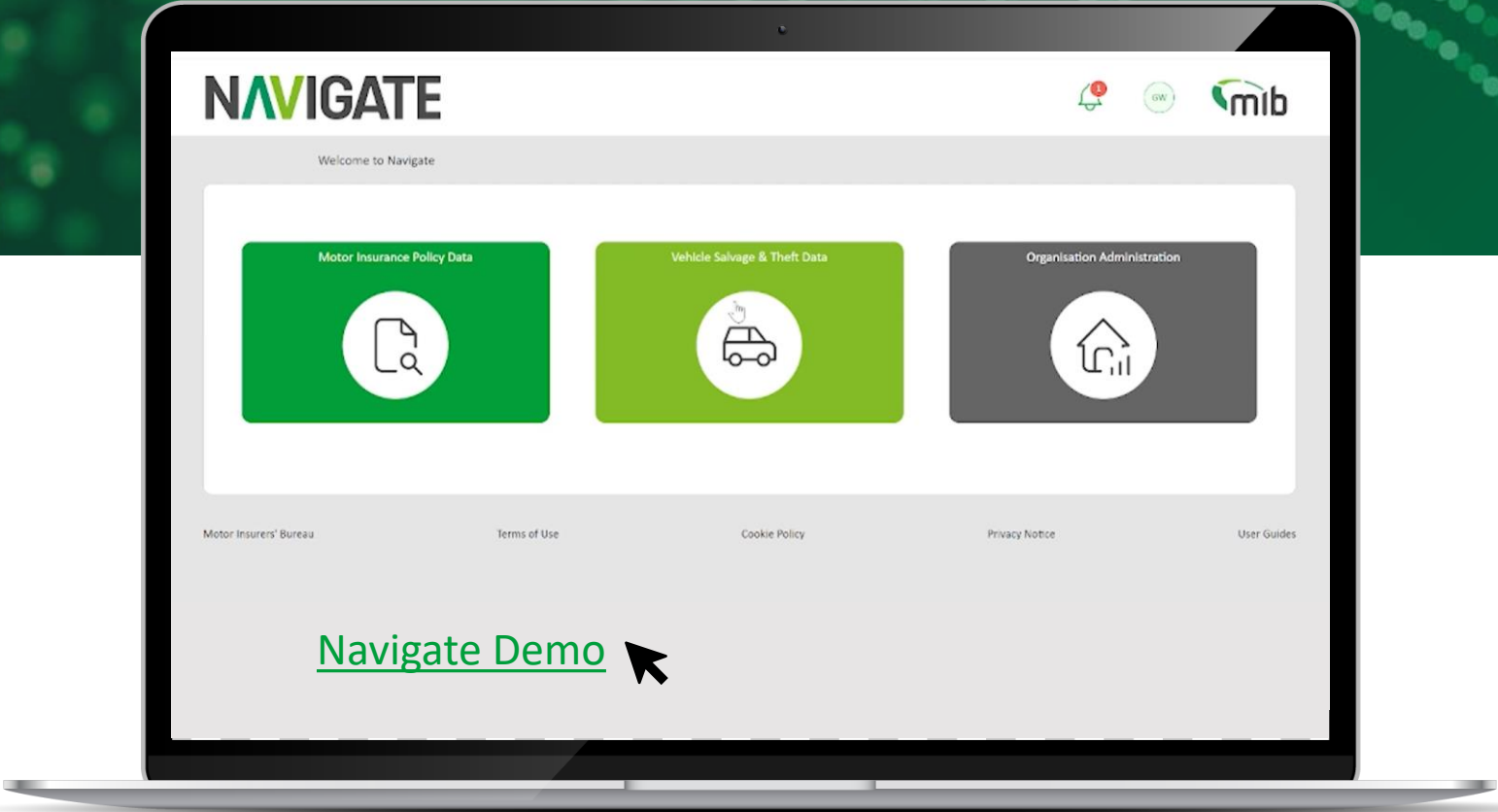


# MIAFTR Portal – how it looks now





# Navigate – a new home for MIAFTR Data



# Meet the Navigate Product Team



**Michelle Allen**  
Product Owner



**Stephanie Pearson**  
Product Owner



**Charly Gorell**  
Product Manager



**Angela Javeria**  
Product Owner



**Radha Dhall**  
Product Owner



**Georgia Willis**  
Product Support



**Kirstie Stringer**  
Product Support

# Next Steps



**Legal acceptance continues**



**Next webinar – Q2 2025**



**Testing and training**



# Contact us – your Navigate Engagement Team



**Alicia Patel**  
Customer Engagement  
Manager



**Jenny Bond**  
Customer Engagement  
Manager



**Toni Jackson**  
Senior Customer  
Engagement Manager



**Iny Moosagee**  
Customer Engagement  
Manager



**Amy Robinson**  
Customer Engagement  
Manager



**Sam Bonner**  
Customer Engagement  
Manager

**Queries about Phase 2**

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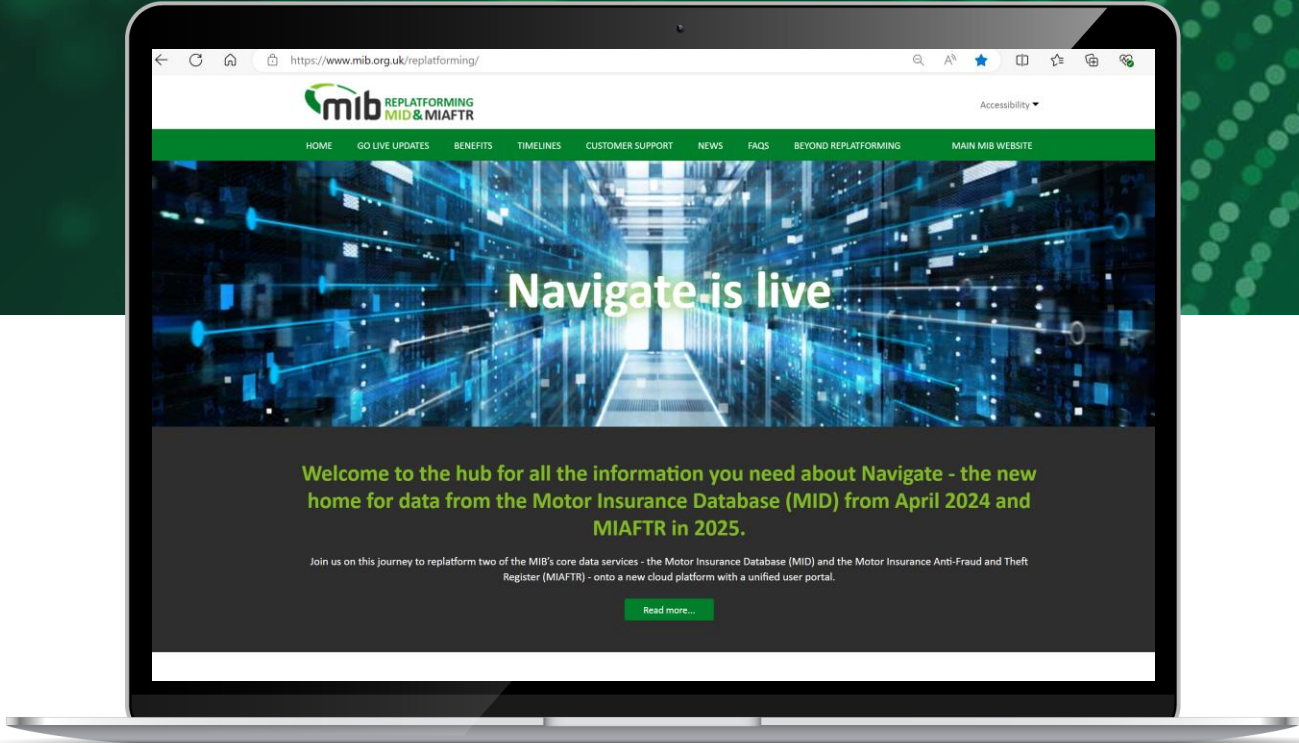
 [engagement@mib.org.uk](mailto:engagement@mib.org.uk)

**Queries about current MIAFTR services  
including access or password issues**

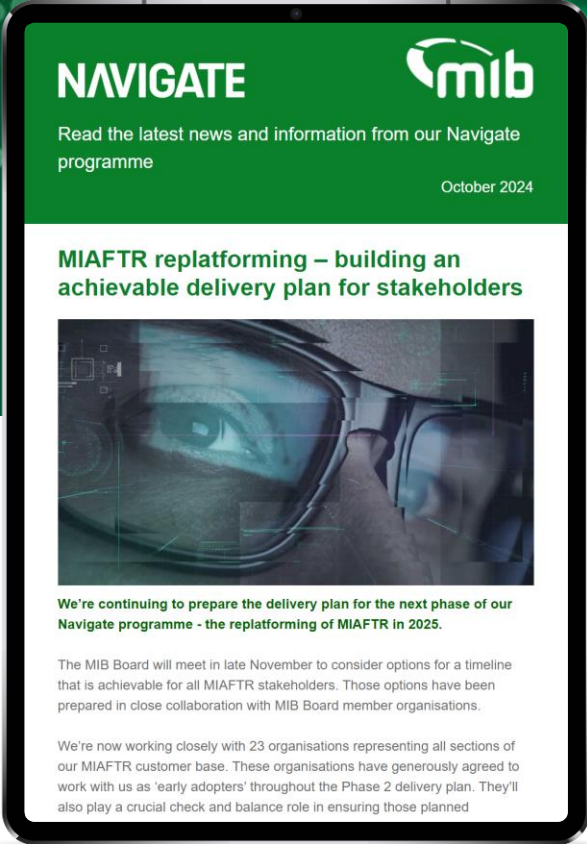
 [CUEandMIAFTRMailbox@mib.org.uk](mailto:CUEandMIAFTRMailbox@mib.org.uk)

**MIAFTR**  
Motor Insurance Anti Fraud & Theft Register

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**Thank you**