



An Introduction to Navigate Phase 2

Replatforming MIAFTR in 2025

Webinar: 5 December 2024





Ask us Join: slido.com

#NAV2024



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PHASE 2

December 2024

Competition Law Compliance

- MIB is committed to competition law compliance.
- The consequences of non-compliance are grave both organisations and individuals can be fined, and individuals may even be sent to jail.
- All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

If any member has similar concerns at any time, they should raise them immediately on Slido (#NAV2024)



Overview of today's session



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Welcome to Navigate Transforming our data services

James Dalton Chief Services Officer, MIB

Launched in 2022 Most significant change programme in MIB history Transforming our data Replacing aging services for industry, technology with the police and modern digital the public solutions Navigate N/VIGATE programme Industry **Providing a better** mandated customer service **Multi-phased** approach

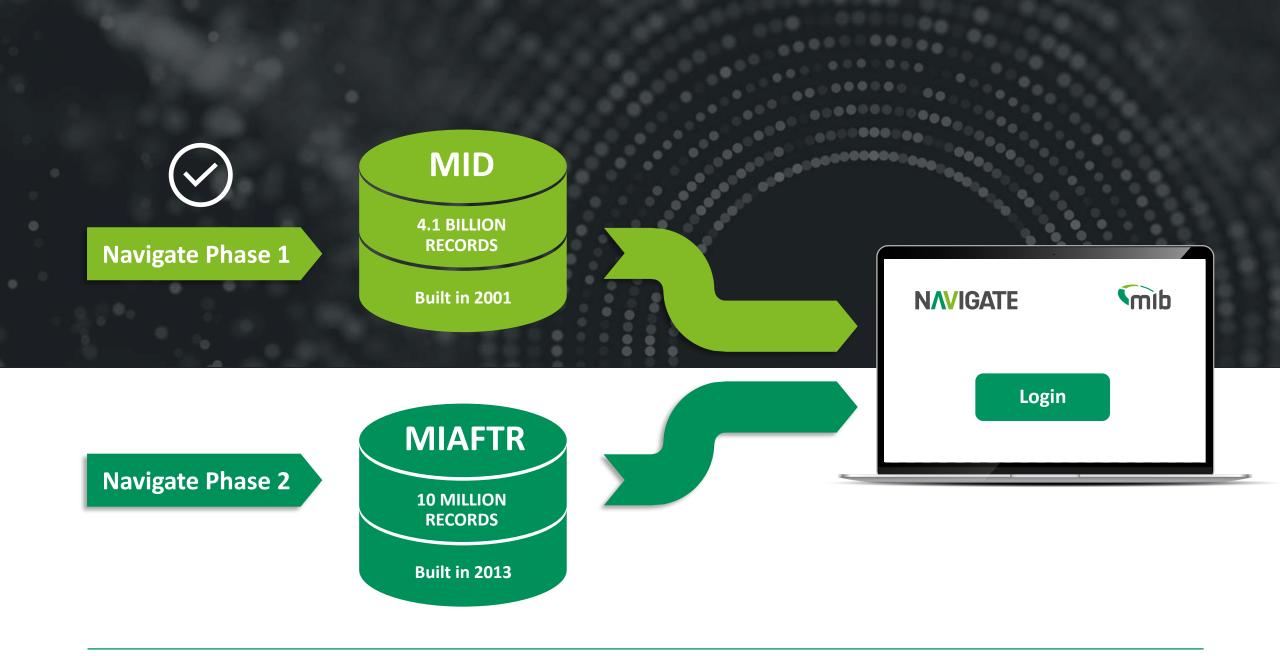
Our programme journey so far...





Introducing Navigate Phase 2

Matt Runnacles Programme Director



Navigate platform – a modern new home for data



Immediate benefits



A unified portal for all enquiries.

Register once for multiple services



Self-service capability



Enhanced reporting and insight delivery

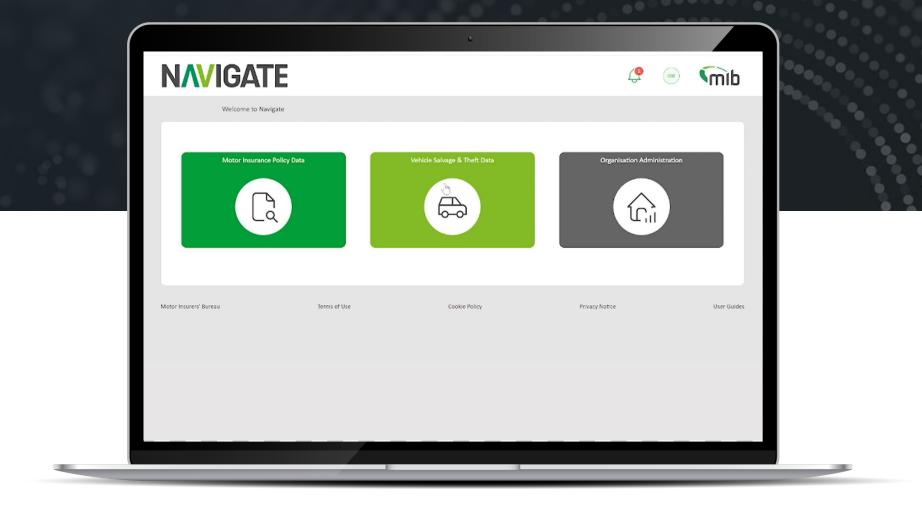


Data ingestion improvements mean better fraud detection

Meet the programme team







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Supporting you every step of the way

Toni Jackson

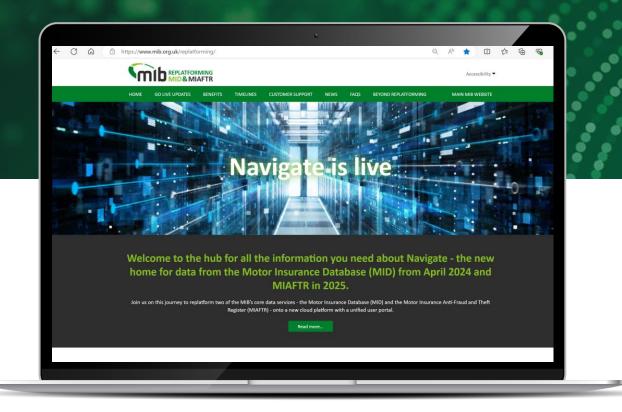
Our approach to engagement for Phase 2

Dedicated Engagement Leads

Regular webinars

Open, transparent, timely Using proven channels

Sharing key information



Our microsite

→ mib.org.uk/replatforming

NAVIGATE



Read the latest news and information from our Navigate programme

October 2024

MIAFTR replatforming – building an achievable delivery plan for stakeholders



We're continuing to prepare the delivery plan for the next phase of our Navigate programme - the replatforming of MIAFTR in 2025.

The MIB Board will meet in late November to consider options for a timeline that is achievable for all MIAFTR stakeholders. Those options have been prepared in close collaboration with MIB Board member organisations.

We're now working closely with 23 organisations representing all sections of our MIAFTR customer base. These organisations have generously agreed to work with us as 'early adopters' throughout the Phase 2 delivery plan. They'll also play a crucial check and balance role in ensuring those planned

Our monthly newsletter

→ Sign up link here

Meet your engagement team



Alicia Patel Customer Engagement Manager



Jenny Bond Customer Engagement Manager



Toni Jackson Senior Customer Engagement Manager



Amy Robinson Customer Engagement Manager



Sam Bonner

Customer Engagement Manager

Next steps

Legal acceptance Next webinar – *What's Changing?* 21 January 1pm

Testing and Training

Contacting our teams

Queries about Phase 2

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engagement@mib.org.uk

Queries about <u>current</u> MIAFTR services including access or password issues





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Q&As





Tell us Join: slido.com

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Thank you



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