

**NAVIGATE**



# An Introduction to Navigate Phase 2

Replatforming MIAFTR in 2025

Webinar: 5 December 2024



# Ask us

Join: [slido.com](https://slido.com)

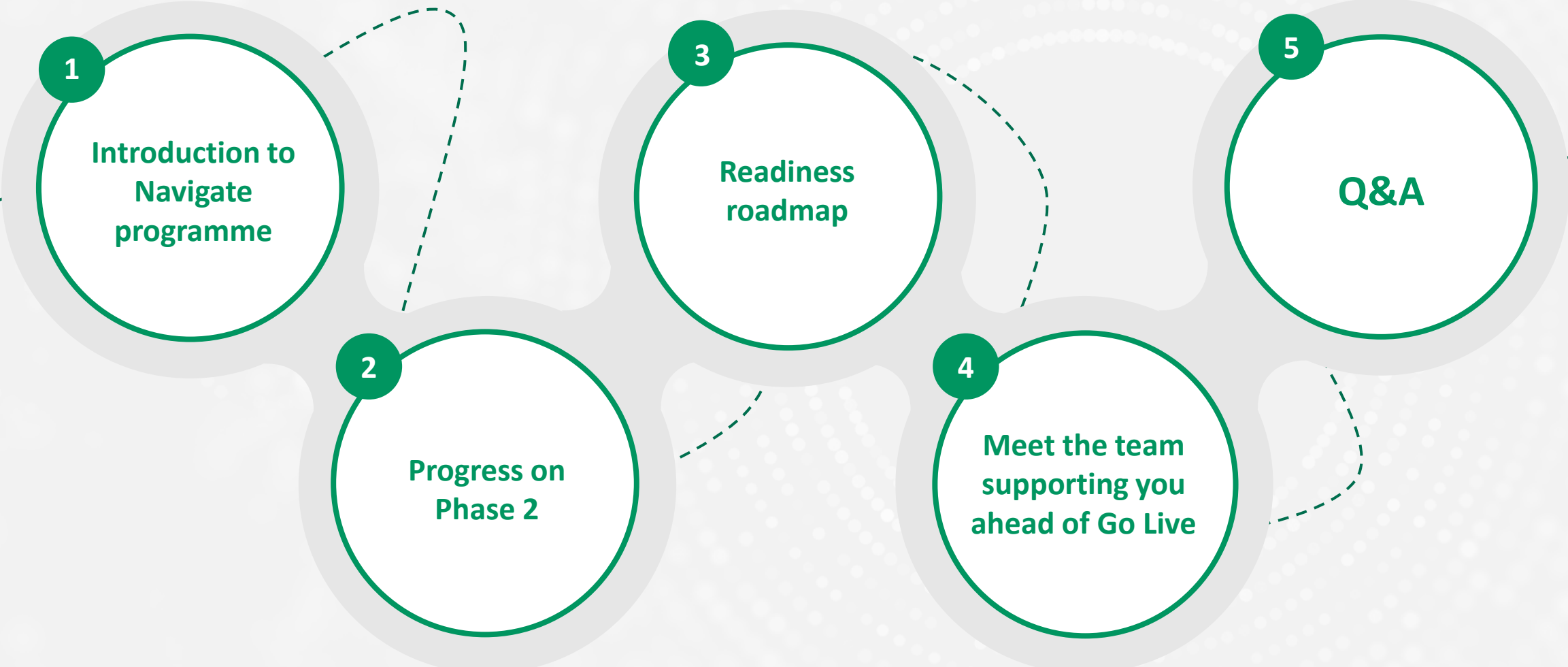
#NAV2024

# Competition Law Compliance

- MIB is committed to competition law compliance.
- The consequences of non-compliance are grave – both organisations and individuals can be fined, and individuals may even be sent to jail.
- All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

**If any member has similar concerns at any time, they should raise them immediately on Slido (#NAV2024)**

# Overview of today's session

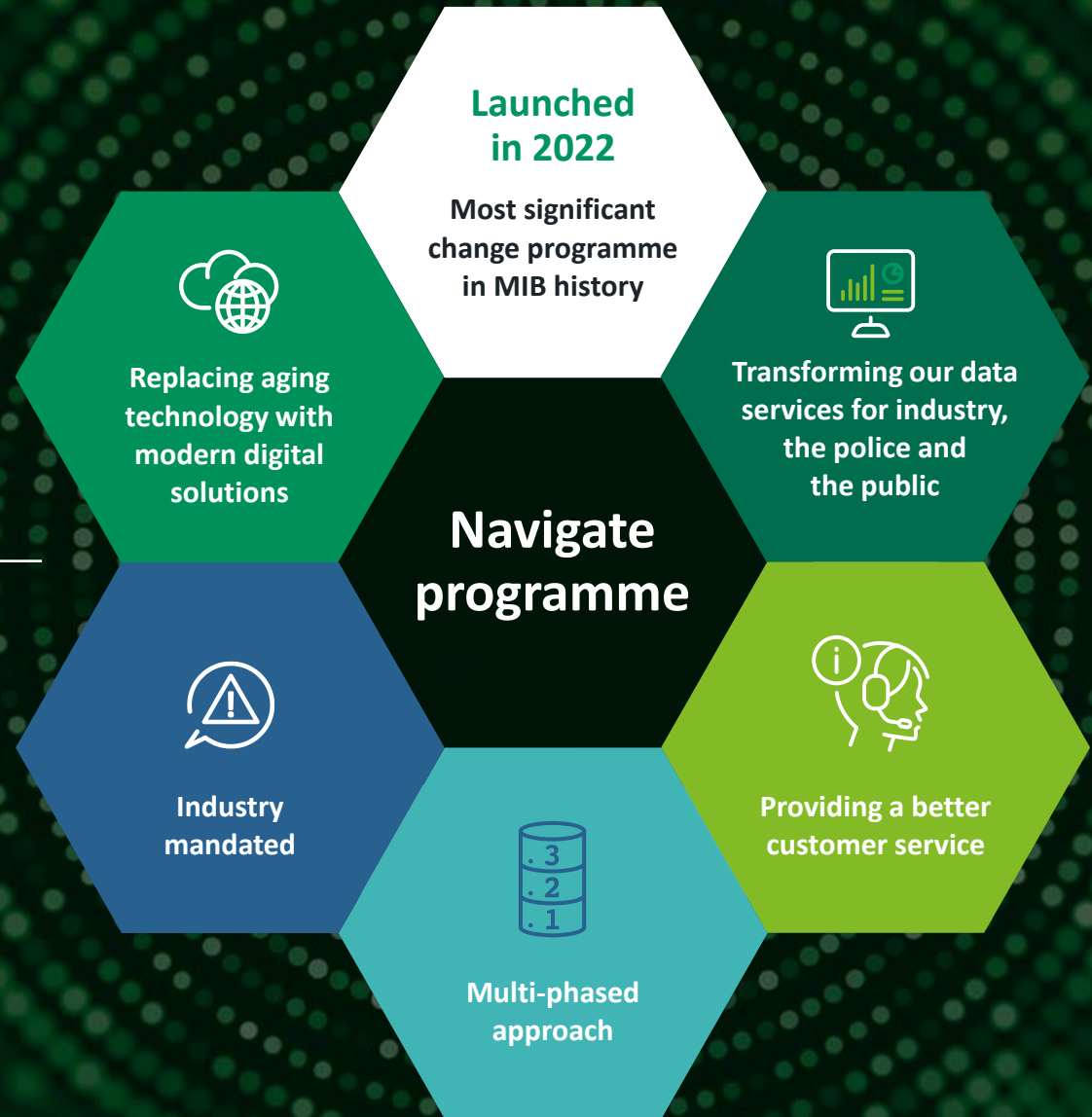


# Welcome to Navigate

## Transforming our data services

James Dalton  
Chief Services Officer, MIB

# NAVIGATE



# Our programme journey so far...



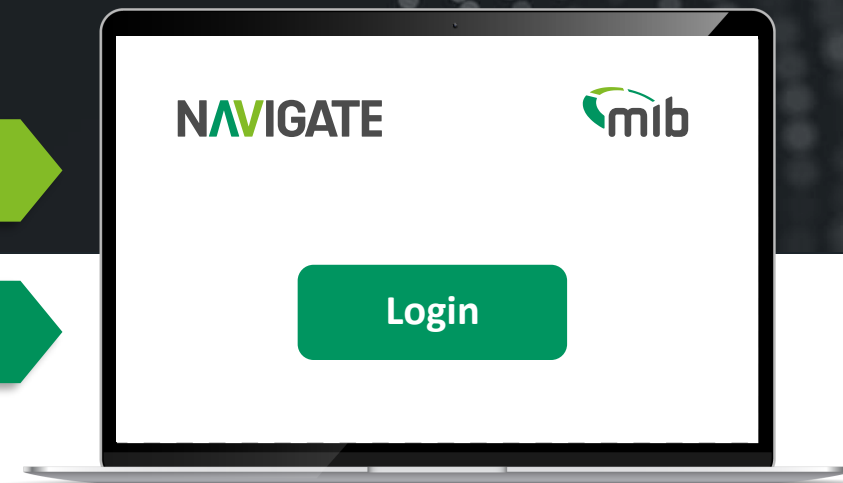
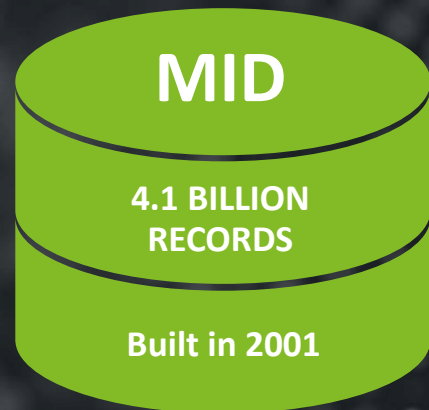
# Introducing Navigate Phase 2

**Matt Runnacles**  
**Programme Director**

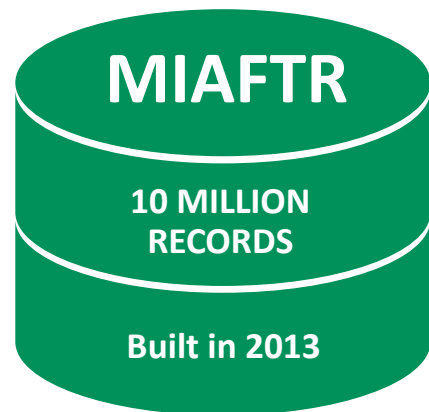




Navigate Phase 1



Navigate Phase 2



# Navigate platform – a modern new home for data

# NAVIGATE

## Immediate benefits



**A unified portal for all enquiries.**

Register once for multiple services



**Self-service capability**



**Enhanced reporting and insight delivery**

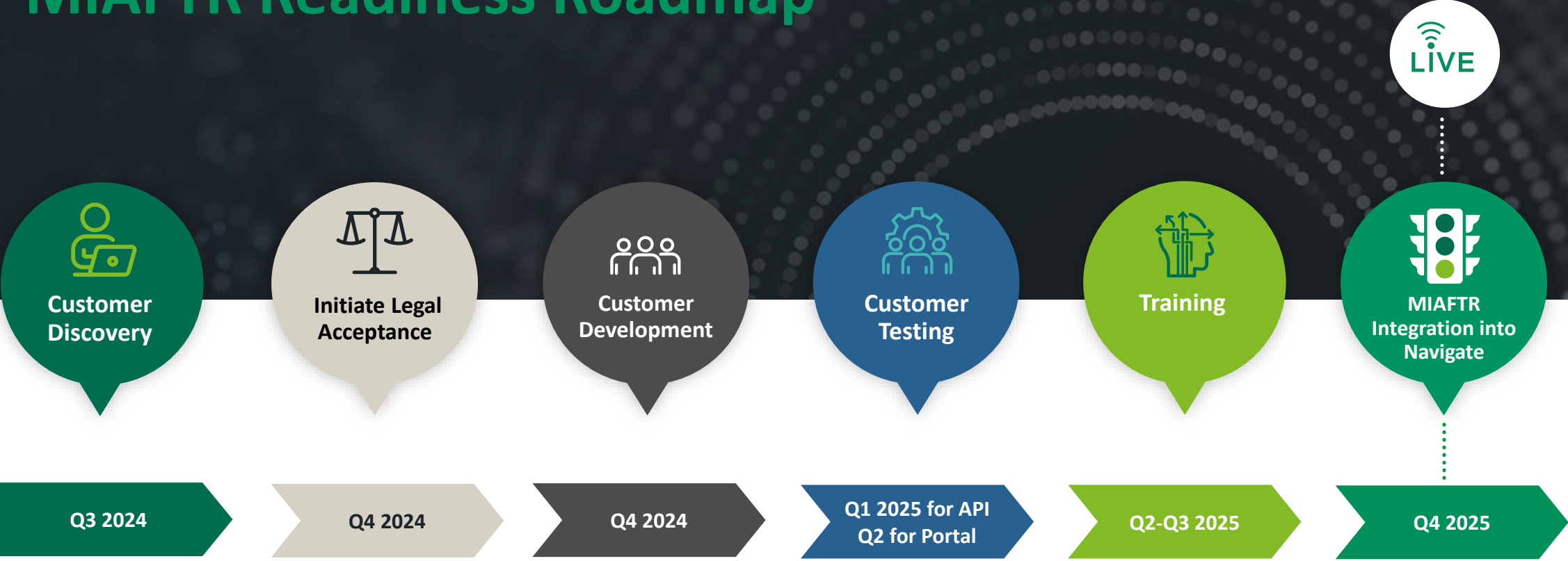


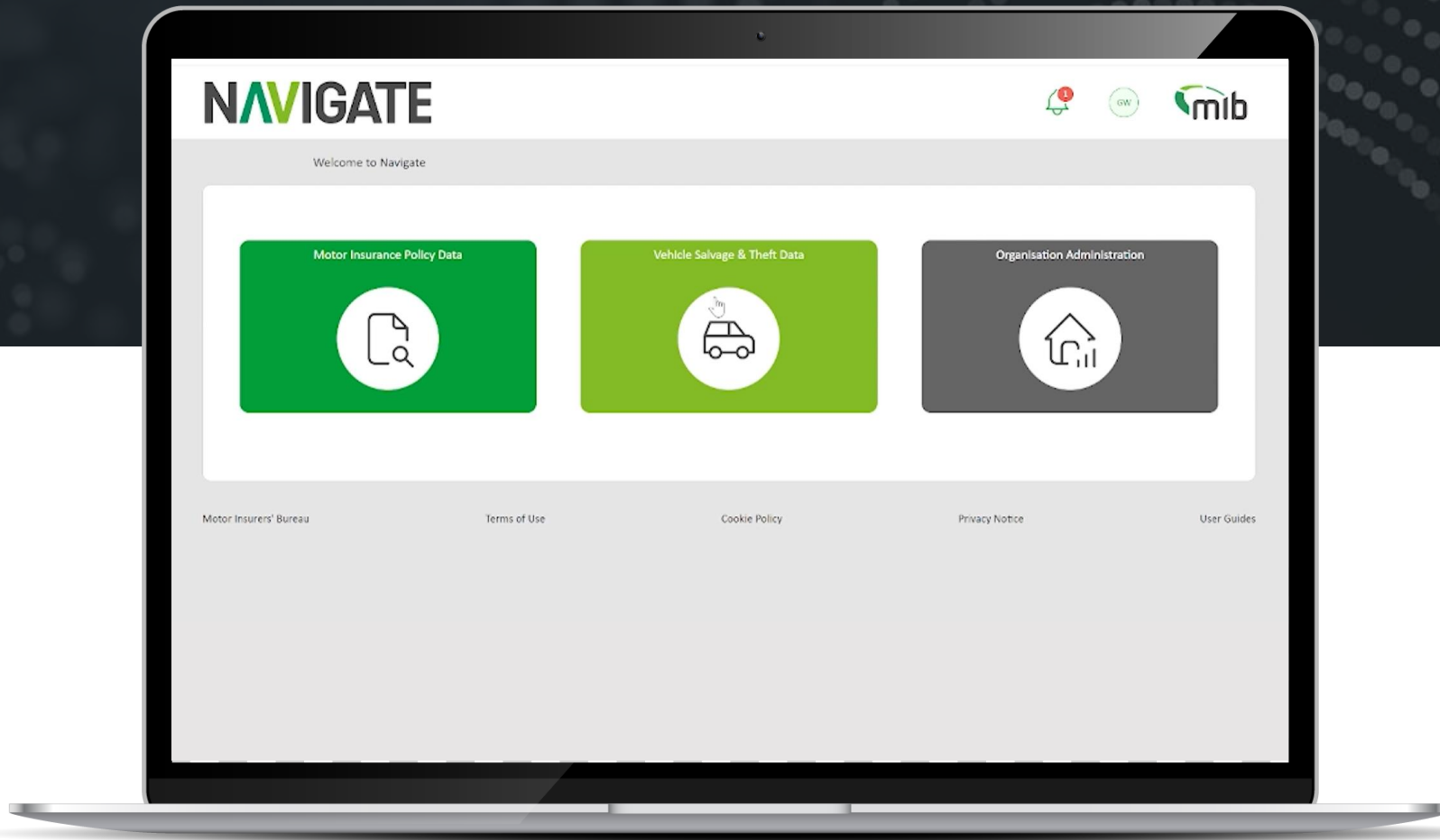
**Data ingestion improvements mean better fraud detection**

# Meet the programme team



# MIAFTR Readiness Roadmap





# Supporting you every step of the way

Toni Jackson

# Our approach to engagement for Phase 2

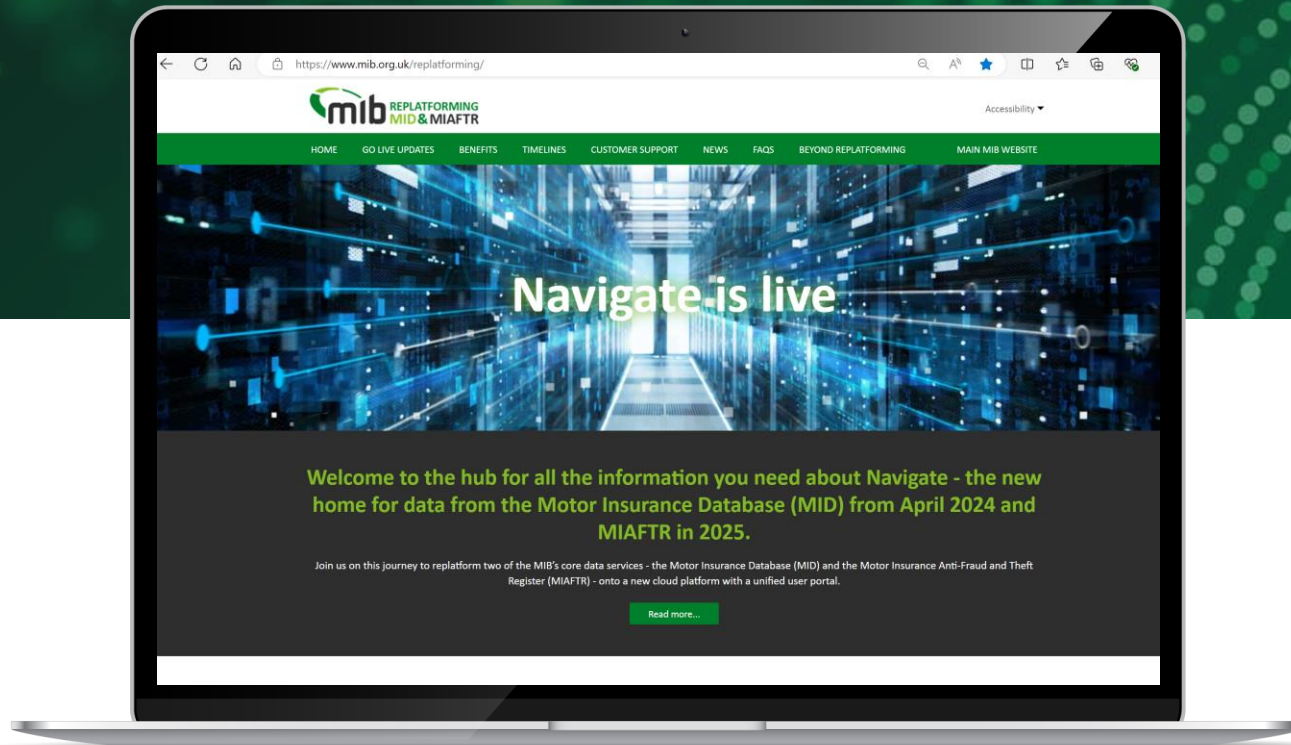
**Dedicated  
Engagement  
Leads**

**Regular  
webinars**

**Open,  
transparent,  
timely**

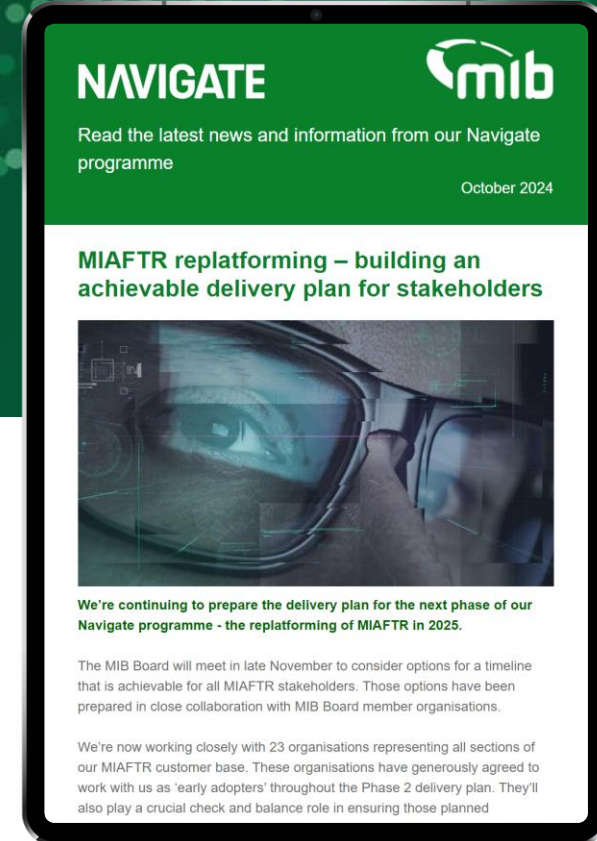
**Using  
proven  
channels**

# Sharing key information



## Our microsite

→ [mib.org.uk/replatforming](https://mib.org.uk/replatforming)



## Our monthly newsletter

→ [Sign up link here](#)



# Meet your engagement team



**Alicia Patel**  
Customer  
Engagement Manager



**Jenny Bond**  
Customer  
Engagement Manager



**Toni Jackson**  
Senior Customer  
Engagement Manager



**Amy Robinson**  
Customer  
Engagement Manager



**Sam Bonner**  
Customer  
Engagement Manager

# Next steps

**Legal  
acceptance**

**Next  
webinar –  
*What's  
Changing?*  
21 January 1pm**

**Testing  
and Training**

# Contacting our teams

## Queries about Phase 2

**NAVIGATE**



[engagement@mib.org.uk](mailto:engagement@mib.org.uk)

## Queries about current MIAFTR services including access or password issues

**MIAFTR**  
Motor Insurance Anti Fraud & Theft Register



[CUEandMIAFTRMailbox@mib.org.uk](mailto:CUEandMIAFTRMailbox@mib.org.uk)

# Q&As



**Tell us**  
Join: [slido.com](https://slido.com)  
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**Thank you**