Programme Update
Virtual event 11am, October 19, 2023

Agenda

	Agenda	Speakers
1	Introduction	Amy Mickley - Engagement Lead, MIB
2	Catching up on Navigate	Sarah Edwards – Head of Product, MIB
3	Customer Verification Testing	Ben Hession – Product Owner, MIB
4	Training and Support	Kirstin Cooper – Project Manager, MIB
5	Organisation Registration	Natasha Lawson – Product Development Manager, MIB
6	Q&A	Amy Mickley - Engagement Lead, MIB
7	Next steps	Amy Mickley - Engagement Lead, MIB

Ask us.

Join
slido.com

NAV1234

Competition Law Compliance

• MIB is committed to competition law compliance. The consequences of non-compliance are grave – both organisations and individuals can be fined and individuals may even be sent to jail.

• All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.

• Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.

• If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

• If any member has similar concerns at any time, they should raise them immediately on Slido.

Catching up on Navigate

Sarah Edwards – Head of Product, MIB

Programme Update

What have we been doing?

- Working with **Home Office and PNC/NLEDS** teams to ensure they can both connect on day 1

- Navigate **Go-Live date** realigned to make sure everyone is ready

- **Legal agreements revised** following wider consultation will be published in November

- **Registration** - designing and developing process so you can sign up and hit the ground running

- Getting our **existing providers** ready for data migration

- **Connection testing –** the window re-opens from early December

- **Training readiness** – building a plan to support you with videos, guides, demos…

- Enhanced engagement – we've talked to you all and we'll continue doing that to support you through to go-live

Customer Verification Testing

Ben Hession – Product Owner, MIB

Customer Verification Testing Update

Phased approach from 4th December

Releases

Release One: Connectivity

The testing environment will allow you to confirm you can connect to our new environment and will highlight any updates you may have to make internally to connect to Microsoft Azure

Release Two: API

This will allow you to perform API enquiries in the testing environment

Release Three: SFTP

This will allow you to submit files to Navigate and receive results files

Notes

- You <u>do not</u> have to align your own testing to this schedule, as long as all are relevant tests are completed by the end of Q1

- The environment will be open and technical support available over a 4-month period starting in December

- The environment will be available for connectivity testing from December, with the following releases available in the new year

- If you have credentials they will continue to work, with existing requests being processed from 4th December along with new requests

Training and Support

Kirstin Cooper – Project Manager, MIB

Training

Training and support will be accessible through various formats:

Training Demonstration Sessions

- Sessions will be held on a weekly basis a month prior to go live
- Links to register for the sessions will be circulated
- Users can use sessions as a drop-in for any questions/issues

PDF User Guides

- User guides will be sent to all Single Point of Contact's
- User guides will be available to download on the "Training" section of the microsite
- User guides will be circulated ahead of demonstration sessions
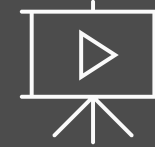
Video Guides

- Will be available on the "Training" section of the microsite
- Will guide the user through various tasks
- Available from go-live

For more information, head to Training (mib.org.uk)

Organisation Registration

Natasha Lawson, Product development Manager, MIB

What is Organisation Registration?

- ✓ All organisations *including Delegated Authorities*
- ✓ 1 representative completes online form
- ✗ Delegated Authorities will not need to sign the agreement
- ✗ This is not a user registration

- ✓ General questions about how you interact with our services
- ✓ Works out who needs to sign what agreement
- ✗ Not every organisation will need to sign an agreement

- ✓ Registration opens 3 months prior to go live
- ✓ Final agreements will be published in November- *where applicable*

What you will see…

1. Create a Navigate Account

2. Register your Organisation

3. Accept the Agreement

Q&As

Next Steps

Your next steps

1 Getting your organisation ready

2 Get ready to review final agreement

3 Get ready for customer Testing

4 Prepare for Organisation Registration

5 Check out the Microsite
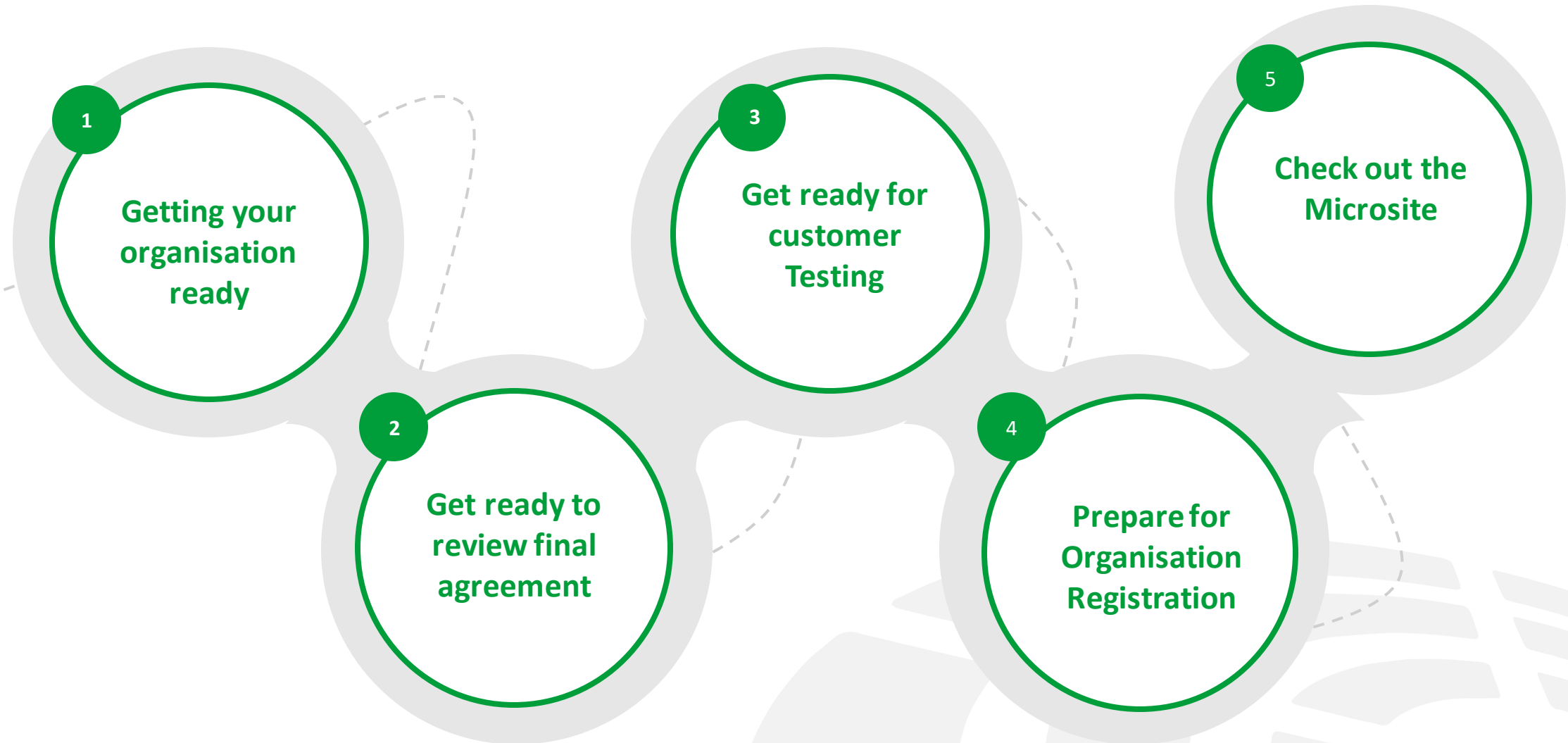
Thank you

engagement@mib.org.uk